

WHEELMAX CANCELLATION & RETURN POLICY

Order Cancellations:

All cancellations prior to shipment are subject to a \$100 cancellation fee.
If your order has already shipped, please follow the steps in our return policy.

The Wheel Max Compatibility Guarantee ensures that your online order will fit your vehicle. Should you wish to return or exchange an item for any other reason, the following conditions apply:

Non-Defective Returns and Exchanges:

- RMA requests must be made within 30 days of receiving merchandise.
 - Merchandise and accessories must be properly packaged and returned in brand new condition. All returns are carefully inspected to verify new condition. Tires or wheels showing any extent of wear or damage from automotive use or improper installation will be subject to a 50% restocking fee.
 - Unless purchased together as a package:
 - **Tires may not be returned or exchanged once mounted on a wheel.**
 - **Wheels may not be returned or exchanged once tires have been mounted on them.**
 - Wheels returned for a refund or refused upon delivery are subject to a \$100 restocking fee.
 - Shipping is non-refundable and not covered by Wheel Max for non-defective returns or exchanges.
 - Labor costs for mounting and balancing are non-refundable.
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Return Procedure:

Before returning an order, you must obtain an RMA number by following the steps below:

Step 1	Step 2	Step 3
Download and Print this form, then sign and fax a copy to our customer service dept. at 1-305-994-9532	Call Customer service at 1-800-545-5745 for RMA # and packaging / shipping instructions.	Ship your return to us. Customer service will contact you upon receiving your return.

Note: All returns must be received by Wheel Max within 15 days of your RMA issue date.

Return Packaging

Wheel Max requires the use of UPS when shipping returned items. Wheel and tire packages must be wrapped in plastic and boxed before they are returned to us. Please visit our web site for a guide on proper packaging for returns.

I have read and understood the Return Policy above.

Signed:

Signature X _____

_____ / _____ / _____

(Print Name) _____

Month Day Year